

## Payment Issue: Money got debited from the Bank Account, but the same is not reflecting on the Admission Portal

Steps to be followed by the candidate:

1. Visit ICICI Eazypay site <https://eazypay.icicibank.com> . The bank page shall get displayed as under:

The screenshot shows the ICICI Eazypay homepage. The 'Transaction Status' tab is highlighted in orange. Below the tabs, the 'Registered / Payer Mobile No.' option is selected. The 'GO' button is visible next to the mobile number input field. A woman holding a coffee cup is on the right side of the page.

2. Change default tab from Make Payment to Transaction Status as highlighted above. (Ensure Transaction Status tab is highlighted as Orange)
3. Choose the option Registered/Payer Mobile No.
4. The page will ask you to enter your 10 digit Mobile No (the one you have provided during registration at the Admission Portal). After submission of 10 digit Mobile No, Click the Go button against the same.

The screenshot shows the same ICICI Eazypay homepage, but now the 'GO' button is highlighted with a black arrow. The 'Registered / Payer Mobile No.' option is still selected. The 'GO' button is located next to the mobile number input field. A woman holding a coffee cup is on the right side of the page.

- The user is then supposed to enter the 6 digit OTP as received on his/her mobile number. After submission of OTP, user can download the receipts of all the transactions carried out by him/her as below:

**Search, View & Pay**  
Pay bills and invoices from any bank account or any card

eazypay lets you pay your bills conveniently, be it your education, housing society maintenance or any other bills. You can pay your bills using Cash Deposit, Cheque Deposit, RTGS, NEFT, Net Banking or Cards.

**Make Payment** **Transaction Status** **Merchant Login**

☐ Eazypay Transaction Id ☒ Registered / Payer Mobile No  
☐ Netbanking txn Reference No ☐ UPI Requestor Reference No (RRN)  
☐ Virtual account no. (For NEFT & RTGS txns only)

**Transaction Status of your bills ( Last 45 days )**

| Merchant Name               | Transaction Date  | Transaction Amount | Transaction Status | Payer Registered Mobile Number | Interface / Payment Option Name | Virtual account number | Third party txn id/ref no | Settlement Date | Refund Date | Refund APN | Download Challan |
|-----------------------------|-------------------|--------------------|--------------------|--------------------------------|---------------------------------|------------------------|---------------------------|-----------------|-------------|------------|------------------|
| FACULTY OF MEDICAL SCIENCES | 17 Sep 2025 03:50 | 1                  | Paid               | XXXXXXXXXX                     | UPI_ICICI                       | NA                     | 500177275626              | 2025-09-17      | NA          | NA         | Paid             |

[View By Category](#) [Registration](#)

[Why eazypay](#)

- Click the **Paid** link against the carried-out transaction in order to download the Transaction Status as a PDF file (Unsuccessful Transaction shall have the Download Challan as FAILED, instead of Paid).
- Once the Transaction Status is downloaded on to your device (mobile/laptop), the user is supposed to **mail the Transaction Status (PDF file)** as file attachment through his/her registered email to the Official mail [ug@fmisc.du.ac.in](mailto:ug@fmisc.du.ac.in) (with copy to [manish@ducc.du.ac.in](mailto:manish@ducc.du.ac.in) / [prabhat@ducc.du.ac.in](mailto:prabhat@ducc.du.ac.in) - Please note that direct mails will not be entertained).
- At last, wish you good luck and all the best for your admission.